

## Technical Debt: Overview



- This section outlines technical debt items from the NTxD to OCI migration project.
- Refers to shortcuts or suboptimal decisions in design and development.
- Issues can lead to future problems or additional work.
- Technical debt spans 4 categories as per box on the right.
- Addressed by:
  - Infrastructure updates.
  - Software and process improvements.
  - Transition to cloud-native solutions.
- TD1: Infrastructure & Region Coverage
  - TD1.1: Only using UK South (not multi-region)
  - TD1.2: DNS using on-prem servers
  - TD1.3: Dependency on on-prem FTP server (USVLFTP02)
  - TD1.4: Dependency on on-prem Internet Connection for NTxD in OCI Access
- TD2: Application & Data Security
  - TD2.1: Missing SSO for OSA APEX applications
  - TD2.2: Missing Request Validation Functions (ORDS) for ODT Online and NTxD
  - TD2.3: Missing HTTP Response Headers for NTxD Application
  - TD2.4: HSCN-facing ODT Online allows unauthenticated access
  - TD2.5: NTX-NPD-CDB-313 (non-prod) contains non-anonymised data
- TD3: Application Platform & Architecture
  - TD3.1: OSA APEX applications in APEX v5.1 compatibility mode
  - TD3.2: APEX platform static files dependency on internet connection
  - TD3.3: Oracle Glassfish is the preferred ORDS host, but currently using Jetty
  - TD3.4: APEX v23.2 support ends 31/05/2025
  - TD3.5: No Web Application Firewall (WAF) for ODT Online Non-Prod and LivingPath Training
- TD4: Software & Technology Choices
  - TD4.1: Glasgow Algorithm Server not using preferred software
  - TD4.2: PyRepGen PDF generation on IaaS VM
  - TD4.3: Email using on-prem servers
  - TD4.4: Email allowing downgrade to unencrypted connections (STARTTLS)

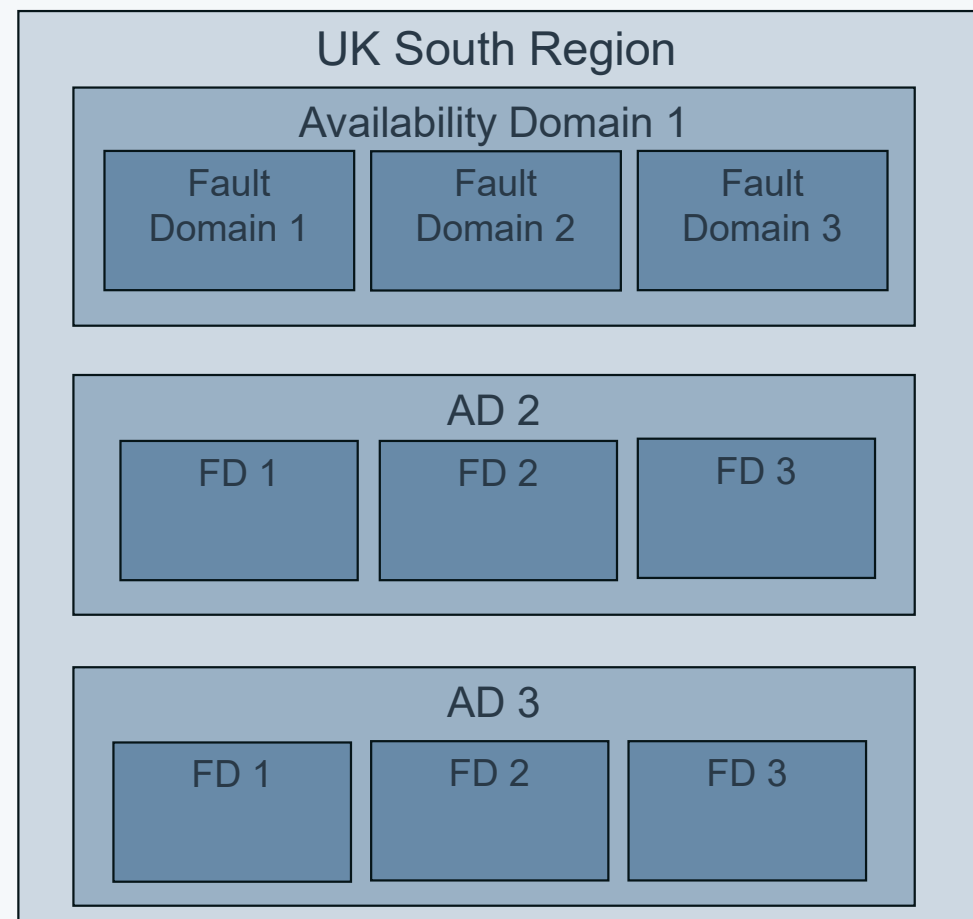
## TD1: Infrastructure & Region Coverage

- This set of issues addresses the dependencies on specific geographic regions and on-premises infrastructure.
  - These issues can limit system resilience, scalability, and the ability to quickly recover from failures
- TD1.1: Only using UK South (not multi-region)
  - Single-region deployment, no redundancy.
  - Risk of regional outages.
  - Multi-region deployment would improve availability and disaster recovery options.
- TD1.2: DNS using on-prem servers
  - Single point of failure with on-prem DNS.
  - Cloud-based or distributed DNS could enhance resilience.
- TD1.3: Dependency on on-prem FTP server (USVLFTP02)
  - Outdated system (OS is Solaris)
  - No malware file scanning.
  - Migration to modern, secure FTP solution needed.
- TD1.4: Dependency on on-prem Internet Connection for NTxD in OCI Access
  - Potential bottleneck and a single point of failure.
  - Moving to a direct connection to OCI to reduce dependency on physical infrastructure.

## TD1.1: Only using UK South (not multi-region)

- NTxD is currently deployed only in UK South region of OCI, with no redundancy in UK West or other regions.
- OCI has experienced regional outages in the past which could lead to no availability of NTX and related services.
- The probability of complete regional outage is low – reasonably estimated to be once every 4-5 years.
- A multi-region setup could potentially enhance redundancy, but this is not a guarantee against outages.
  - The most notable OCI outage was multi-region, affecting both UK South and UK West simultaneously
- Adding redundancy in another region (UK West) would incur significant additional costs.
  - Additional Vodafone Cloud Connect and Fast Connect services.

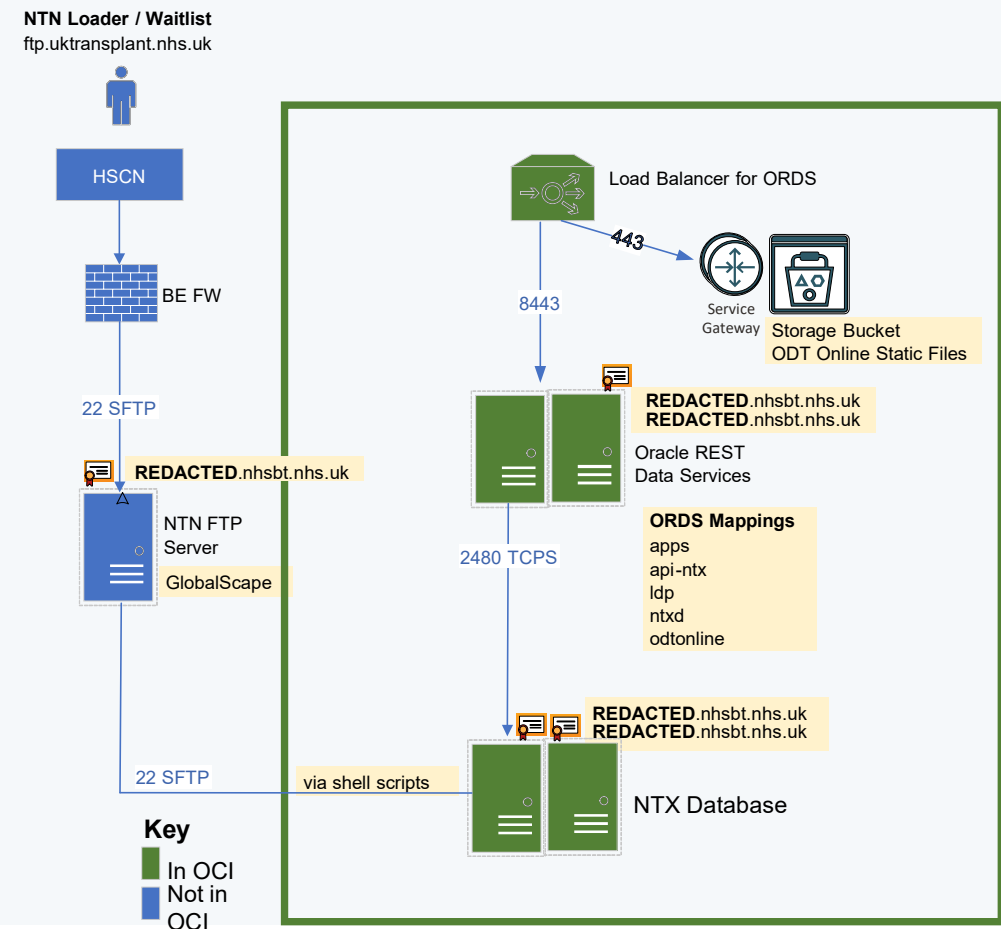
**See Appendix for further details about OCI outages**



## TD1.3: Dependency on on-prem FTP server (USVLFTP02)



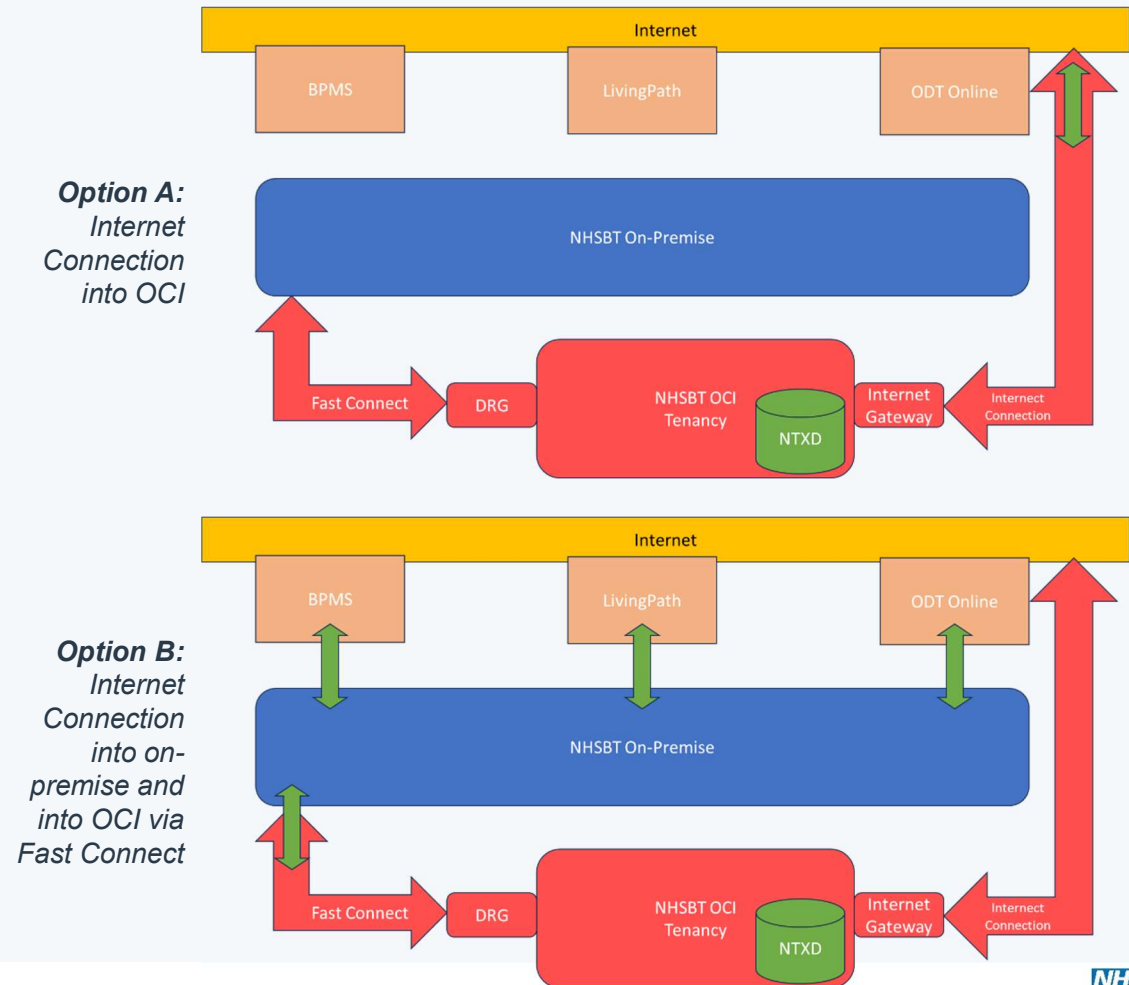
- On-prem FTP server, USVLFTP02, is outdated, running on Solaris, and lacks essential security features like malware scanning.
- Being outdated introduces significant security risks, e.g. potential data leak, reputational damage, patient harm, ransomware attacks.
- Absence of malware scanning further exacerbates these risks, e.g. enables the transmission of malicious files.
- Reliance on aging on-prem hardware creates a bottleneck, limiting the scalability and security.
- Additionally, the OS, Solaris, is niche and increasingly difficult to support.
- Migrating to a modern, secure FTP solution hosted on OCI is recommended.
- Use OCI's built-in security features, such as VSS (Vulnerability Scanning) and Cloud Guard, to safeguard data transfers.



## TD1.4: Dependency on on-prem Internet Connection for NTxD Access



- ODT Online & LivingPath have a dependency on on-prem internet connection to access NTxD that is now in OCI.
- Due to time constraints, the project implemented Option B.
- Option B routes internet connections through on-premise infrastructure before reaching Oracle Cloud Infrastructure (OCI) via Fast Connect.
- This decision introduces additional complexity and creates a potential bottleneck.
- It relies on legacy on-prem systems, which could hinder future scalability and resilience.
- The preferred approach, Option A, would have involved a direct internet connection into OCI.
- Option A aligns better with cloud-native architecture principles.



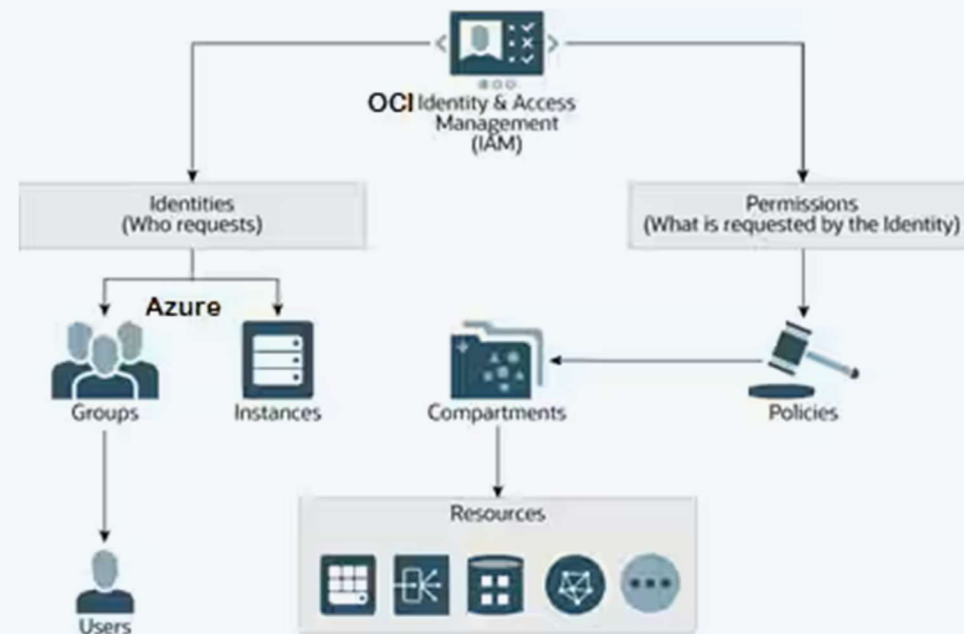
## TD2: Application & Data Security



- This set of issues highlights the security concerns related to application access, data protection, and user authentication.
  - Proper security measures are essential to protect sensitive data and ensure that applications are accessed only by authorised users.
- TD2.1: Missing SSO for OSA APEX applications
  - Users manage Oracle application usernames and passwords, increasing security risks.
  - Implement SSO for centralised authentication.
- TD2.2: Missing Request Validation Functions (ORDS) for ODT Online and NTxD
  - Unauthorised access via URLs possible.
  - Implement validation to restrict access to authorised actions.
- TD2.3: Missing HTTP Response Headers for NTxD Application
  - Exposes application to security risks (e.g., XSS).
  - Add headers to mitigate vulnerabilities.
- TD2.4: HSCN-facing ODT Online allows unauthenticated access
  - Security vulnerability, sensitive info at risk.
  - Require authentication before accessing content – migrate to Internet-facing ODT Online
- TD2.5: NTX-NPD-CDB-313 (non-prod) contains non-anonymised data
  - Serious security/privacy risk, data should be anonymised.
  - Use the secure production VNET instead.

## TD2.1: Missing SSO for OSA APEX Applications

- Require users to manage multiple login credentials for different applications.
- Absence of SSO increases the security risk: users are more likely to use weak or repetitive passwords across multiple systems.
- Fragmented authentication approach increases the risk of unauthorised access due to poor password management practices.
- Implementing SSO for the OSA APEX applications would centralise user authentication, simplify login processes and reduce the risk of security breaches.
- OCI's Identity and Access Management (IAM) can integrate with Microsoft Azure Active Directory (AAD) for SSO.
- Introducing SSO aligns with strategic best practices for secure authentication and enhances the overall security posture of NHSBT's applications.
- It also simplifies user management, reducing administrative overhead.



## TD2.2: Missing Request Validation Functions (ORDS) for ODT Online and NTxD

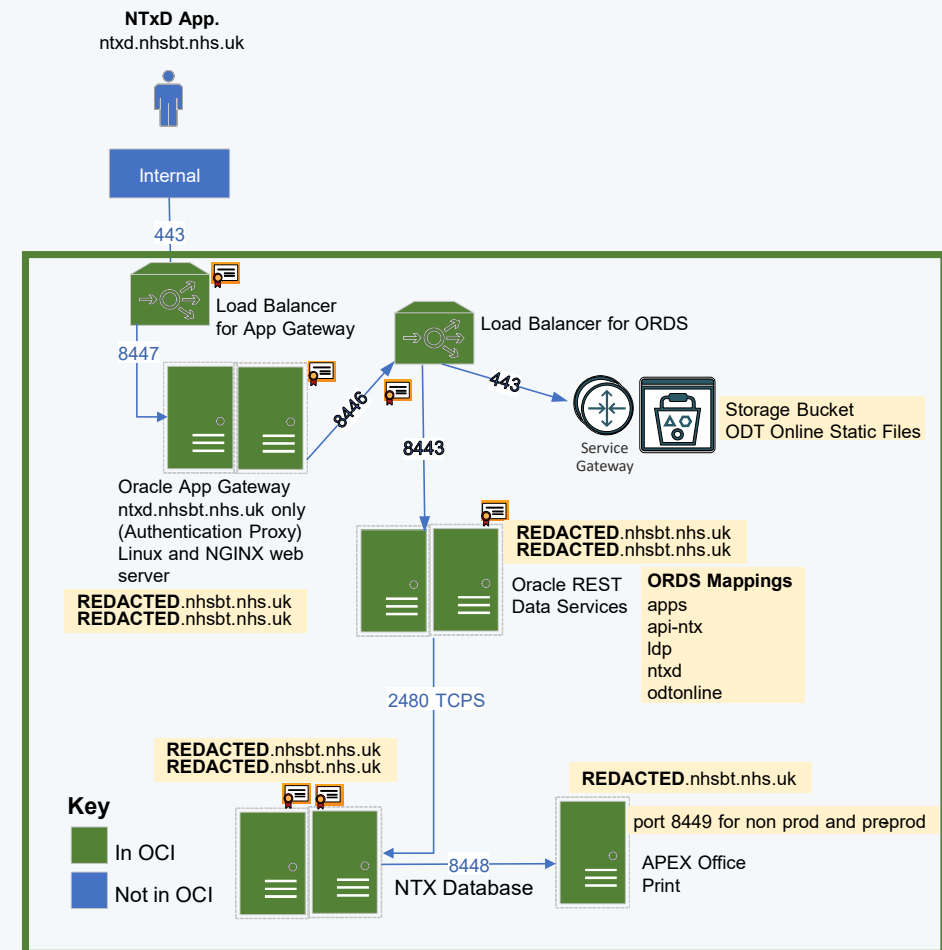
- The ODT Online and NTxD applications currently using ORDS without basic request validation functions.
- Malicious users could potentially bypass authentication and authorisation by directly manipulating URLs.
- Could lead to unauthorised actions, such as accessing sensitive data, executing unapproved operations, or altering critical information.
- Sensitive organ donor or recipient information could be exposed or altered compromising data integrity and posing privacy and regulatory compliance risks.
- Implement request validation functions within ORDS to ensure that all incoming requests are thoroughly validated before being processed.
- Ensure all parameters and inputs received in the URL or request body are properly validated to prevent SQL injection, cross-site scripting (XSS), and other injection attacks.
- Verify the user making the request is authorised to perform the requested action – including checking credentials, session validity, roles and access rights.



## TD2.3: Missing HTTP Response Headers for NTxD Application



- The NTxD Application currently lacks several critical HTTP response headers (e.g. X-Content-Type-Options, X-XSS-Protection, X-Frame-Options, Strict-Transport-Security).
- The OCI Load Balancer can add these headers, but the application would need to be tested with the headers in place before the change is implemented in production.



## TD3: Application Platform & Architecture

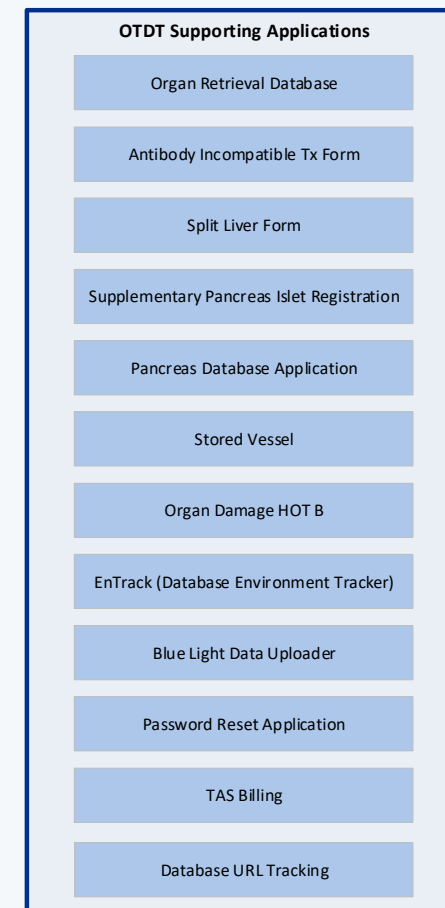


- This group focuses on the platform and architectural decisions that impact the performance, compatibility, and longevity of applications.
  - Keeping platforms up to date and following best practices is crucial for maintaining system stability and support.
- TD3.1: OSA APEX applications in APEX v5.1 compatibility mode
  - Limits functionality, potential security risks.
  - Upgrade to latest version for improved performance.
- TD3.2: APEX platform static files dependency on internet connection
  - Requires internet access, reliance on CDN (static.oracle.com).
  - Host files internally using Oracle REST Data Services (ORDS) for better reliability.
- TD3.3: Oracle Glassfish is the preferred ORDS host, but currently using Jetty
  - Jetty is a lightweight and standalone server for running ORDS thus limiting performance and compatibility.
  - Switch to Glassfish for best practices.
- TD3.4: APEX v23.2 support ends 31/05/2025
  - End of support means no further updates.
  - Plan upgrade to ensure continued support and security.
- TD3.5: No Web Application Firewall (WAF) for ODT Online Non-Prod and LivingPath Training
  - Vulnerable to web attacks like SQL injection, XSS.
  - Implement WAF for real-time protection.

## TD3.1: OSA APEX Applications in APEX v5.1 Compatibility Mode



- 13 APEX applications currently running in APEX v5.1 compatibility mode on the OSA (OTDT Support Applications) server.
- Latest version of APEX is 24.1.
- This setup limits access to new features.
- Phase 1 (Minimal Upgrade): Upgrade all applications to APEX v23 in compatibility mode to mitigate immediate risks.
- Phase 2 (Full Upgrade): Perform a full upgrade to remove deprecated components, enhance security, and leverage APEX v23 features.
- Upgrading improves security by applying the latest fixes and updates.
- Enhanced performance and functionality will result from utilising new APEX v23 features.
- Standardising on the latest APEX version simplifies maintenance and ensures a consistent user experience.



### TD3.3: Oracle Glassfish is the preferred ORDS host, but currently using Jetty

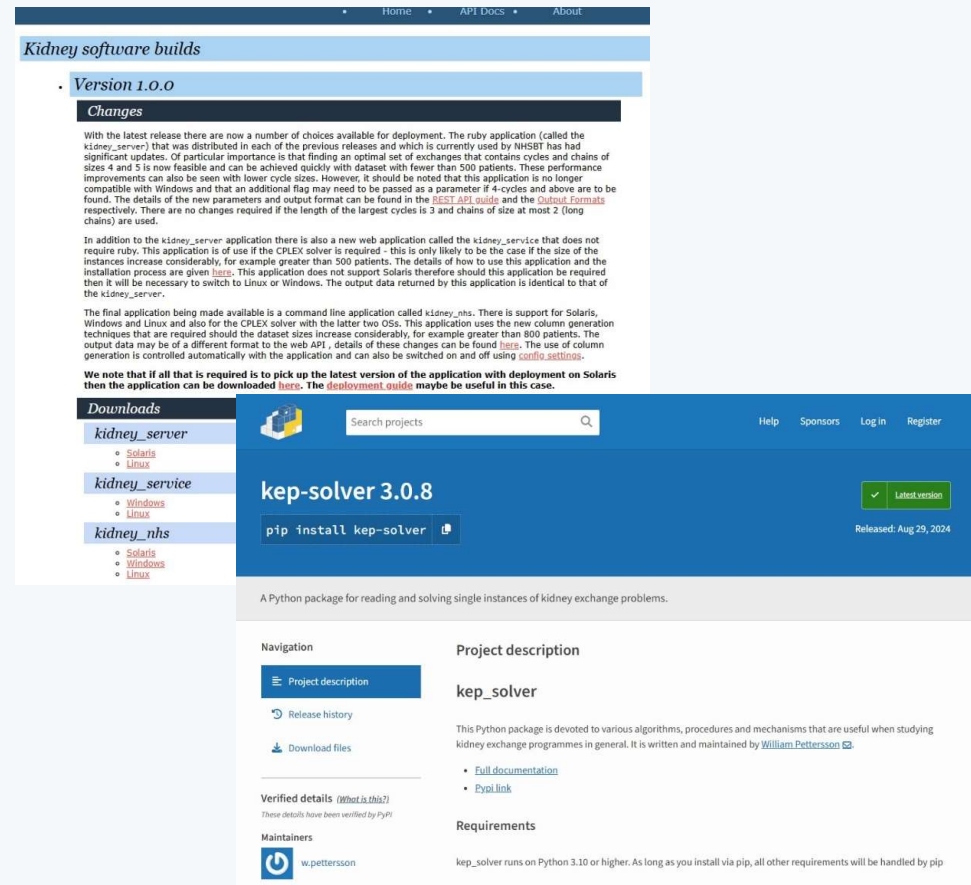
- Oracle Glassfish is the recommended Java EE Application Server for hosting Oracle REST Data Services (ORDS).
- However, the current implementation uses the open-source Jetty from Eclipse, a lightweight, embeddable web server and servlet container.
- Oracle supports Oracle REST Data Services (ORDS) running in standalone mode (i.e. no app server required) using the built-in Jetty web server.
- Using Jetty instead of Glassfish limits the performance and compatibility of the ORDS implementation.
- Jetty does not support all enterprise-grade features required for optimal ORDS performance, leading to potential issues with scalability and maintenance.
- Jetty lacks advanced clustering and load balancing features, which are essential for distributing workloads efficiently.
- Glassfish is a full-featured application server that provides better support for ORDS, including enhanced performance, scalability, and integration capabilities.
- Jetty has limited built-in tools for monitoring and managing performance, increasing maintenance complexity.
- Glassfish provides more granular security controls, therefore better suited for protecting enterprise applications like ORDS.
- Migrating from Jetty to Oracle Glassfish is recommended.
- Switching to Glassfish aligns with Oracle's best practices, future-proofs the infrastructure and ensures that the ORDS environment is fully supported and optimised for NHSBT's needs.

## TD4: Software & Technology Choices

- This group discusses specific software and technology decisions that impact the system's efficiency, supportability, and alignment with best practices.
  - Optimising these choices can reduce operational burdens and improve system performance. Keeping platforms up to date and following best practices is crucial for maintaining system stability and support.
- TD4.1: Glasgow Algorithm Server not using preferred software
  - Support and maintenance challenges as Glasgow Uni currently use kidney\_server (old Ruby application).
  - Align with preferred software for better support – would rather use kep\_solver (new Python application).
- TD4.2: PyRepGen PDF generation on IaaS VM
  - Unnecessary complexity and overhead.
  - Move to serverless PaaS for simplicity and scalability.
- TD4.3: Email using on-prem servers
  - Limits scalability, requires more maintenance.
  - Cloud-based email solution could improve reliability.
- TD4.4: Email allowing downgrade to unencrypted connections (STARTTLS)
  - Significant security risk, vulnerable to attacks.
  - Enforce encryption to prevent downgrade attacks.

## TD4.1: Glasgow Algorithm Server not using preferred software

- The Glasgow Algorithm Server uses kidney\_server, a Ruby-based application developed by the University of Glasgow for optimising donor-recipient matches in the UKLKSS.
- Maintaining the Ruby-based kidney\_server is increasingly challenging due to Glasgow University's preference for other technologies, like Python, and the potential decline in Ruby expertise.
- Glasgow University prefers transitioning to kep\_solver, a Python-based application, which is more recent and better maintained.
- Continuing with the Ruby-based solution could lead to security and maintenance risks.
- By moving away from the Ruby-based kidney\_server, NHSBT can reduce the technical debt associated with using a technology that may not have widespread support.

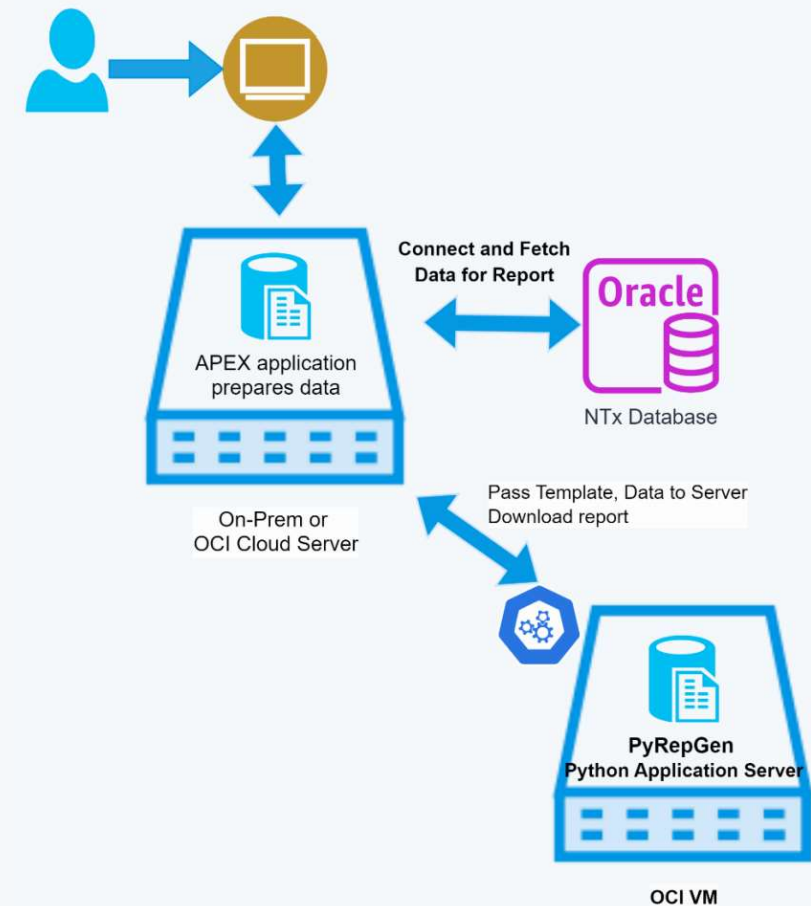


The image shows two screenshots. The top screenshot is from the Glasgow Algorithm Server website, titled 'Kidney software builds'. It lists three versions: 'Version 1.0.0', 'Changes', and 'Downloads'. The 'Downloads' section lists three options: 'kidney\_server' (Solaris, Linux), 'kidney\_service' (Windows, Linux), and 'kidney\_nhs' (Solaris, Windows, Linux). The bottom screenshot is from the PyPI page for 'kep\_solver 3.0.8'. It shows the package name, version, and a 'Latest version' button. The description states: 'A Python package for reading and solving single instances of kidney exchange problems.' The page also includes a 'Project description' section, 'Release history', 'Download files', 'Verified details', and 'Requirements'.

## TD4.2: PyRepGen PDF Generation on IaaS VM



- PyRepGen is hosted on an IaaS VM within OCI, requiring management of the underlying infrastructure.
- The current setup involves maintaining the OS, managing resources, and handling scalability manually, adding operational overhead.
- Scaling requires provisioning more VMs or upgrading existing ones, leading to potential downtime and inefficiencies.
- Move PyRepGen to a serverless PaaS solution to simplify architecture and reduce maintenance.
- PaaS abstracts infrastructure management, focusing on application performance and serverless platforms automatically scale based on demand.
- Transitioning to PaaS aligns with NHSBT's strategy of modernising infrastructure, enhancing scalability, and reducing operational overhead.



## TD4.3: Email Using On-Prem Servers

- NHSBT's email services are currently hosted on on-premise servers.
- The reliance on on-prem email servers creates challenges in terms of scalability, reliability, and security.
- Added complexity and operational overhead as on-prem email servers require ongoing maintenance, including hardware upgrades, software patches, and security management.
- Transitioning to a cloud-based email solution, such as Oracle Cloud Email or another cloud provider, would enhance scalability, reliability, and security.
- Cloud-based email services offer built-in redundancy, automatic updates, and advanced security features.
- Moving email services to the cloud aligns with NHSBT's broader strategy of reducing on-premise dependencies and leveraging cloud technologies to improve operational efficiency and security.

